

DuckCorp Infrastructure - Bug #767

mailman3-web internal error

2022-03-27 21:49 - Pierre-Louis Bonicoli

Status:	New	Start date:	2022-03-27
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Service :: Mail	Estimated time:	0:00 hour
Target version:		Entity:	DuckCorp
Patch Available:		Security:	
Confirmed:	No	Help Needed:	
Branch:			

Description

I just tried to use mailman3-web to remove my old email address from the the dc-admins list. I encountered an HTTP 500 (twice).

```
ERROR 2022-03-27 21:43:42,082 1507813 postorius Mailman REST API not available
```

```
Traceback (most recent call last):
```

```
File "/usr/lib/python3/dist-packages/urllib3/connectionpool.py", line 699, in urlopen
    httplib_response = self._make_request(
File "/usr/lib/python3/dist-packages/urllib3/connectionpool.py", line 445, in _make_request
    six.raise_from(e, None)
File "<string>", line 3, in raise_from
File "/usr/lib/python3/dist-packages/urllib3/connectionpool.py", line 440, in _make_request
    httplib_response = conn.getresponse()
File "/usr/lib/python3.9/http/client.py", line 1347, in getresponse
    response.begin()
File "/usr/lib/python3.9/http/client.py", line 307, in begin
    version, status, reason = self._read_status()
File "/usr/lib/python3.9/http/client.py", line 276, in _read_status
    raise RemoteDisconnected("Remote end closed connection without "
http.client.RemoteDisconnected: Remote end closed connection without response
```

During handling of the above exception, another exception occurred:

```
Traceback (most recent call last):
```

```
File "/usr/lib/python3/dist-packages/requests/adapters.py", line 439, in send
    resp = conn.urlopen(
File "/usr/lib/python3/dist-packages/urllib3/connectionpool.py", line 755, in urlopen
    retries = retries.increment(
File "/usr/lib/python3/dist-packages/urllib3/util/retry.py", line 532, in increment
    raise six.reraise(type(error), error, _stacktrace)
File "/usr/lib/python3/dist-packages/six.py", line 718, in reraise
    raise value.with_traceback(tb)
File "/usr/lib/python3/dist-packages/urllib3/connectionpool.py", line 699, in urlopen
    httplib_response = self._make_request(
File "/usr/lib/python3/dist-packages/urllib3/connectionpool.py", line 445, in _make_request
    six.raise_from(e, None)
File "<string>", line 3, in raise_from
File "/usr/lib/python3/dist-packages/urllib3/connectionpool.py", line 440, in _make_request
    httplib_response = conn.getresponse()
File "/usr/lib/python3.9/http/client.py", line 1347, in getresponse
    response.begin()
File "/usr/lib/python3.9/http/client.py", line 307, in begin
    version, status, reason = self._read_status()
File "/usr/lib/python3.9/http/client.py", line 276, in _read_status
    raise RemoteDisconnected("Remote end closed connection without "
urllib3.exceptions.ProtocolError: ('Connection aborted.', RemoteDisconnected('Remote end closed co
nnection without response'))
```

During handling of the above exception, another exception occurred:

Traceback (most recent call last):

```
File "/usr/lib/python3/dist-packages/mailmanclient/restbase/connection.py", line 107, in call
    response = request(
File "/usr/lib/python3/dist-packages/requests/api.py", line 61, in request
    return session.request(method=method, url=url, **kwargs)
File "/usr/lib/python3/dist-packages/requests/sessions.py", line 542, in request
    resp = self.send(prepared_request, **send_kwargs)
File "/usr/lib/python3/dist-packages/requests/sessions.py", line 655, in send
    r = adapter.send(request, **kwargs)
File "/usr/lib/python3/dist-packages/requests/adapters.py", line 498, in send
    raise ConnectionError(err, request=request)
requests.exceptions.ConnectionError: ('Connection aborted.', RemoteDisconnected('Remote end closed
connection without response'))
```

During handling of the above exception, another exception occurred:

Traceback (most recent call last):

```
File "/usr/lib/python3/dist-packages/django/core/handlers/base.py", line 113, in _get_response
    response = wrapped_callback(request, *callback_args, **callback_kwargs)
File "/usr/lib/python3/dist-packages/django/views/generic/base.py", line 71, in view
    return self.dispatch(request, *args, **kwargs)
File "/usr/lib/python3/dist-packages/django/contrib/auth/mixins.py", line 52, in dispatch
    return super().dispatch(request, *args, **kwargs)
File "/usr/lib/python3/dist-packages/django/contrib/auth/mixins.py", line 109, in dispatch
    return super().dispatch(request, *args, **kwargs)
File "/usr/lib/python3/dist-packages/postorius/views/generic.py", line 74, in dispatch
    return super(MailingListView, self).dispatch(request, *args, **kwargs)
File "/usr/lib/python3/dist-packages/django/views/generic/base.py", line 97, in dispatch
    return handler(request, *args, **kwargs)
File "/usr/lib/python3/dist-packages/postorius/views/list.py", line 183, in post
    return self._member_post(request, role)
File "/usr/lib/python3/dist-packages/postorius/views/list.py", line 135, in _member_post
    self.mailing_list.unsubscribe(member)
File "/usr/lib/python3/dist-packages/mailmanclient/restobjects/maillinglist.py", line 414, in un
unsubscribe
    self._connection.call(path, method='DELETE')
File "/usr/lib/python3/dist-packages/mailmanclient/restbase/connection.py", line 135, in call
    raise MailmanConnectionError(
mailmanclient.restbase.connection.MailmanConnectionError: ('Could not connect to Mailman API: ', "
ConnectionError(ProtocolError('Connection aborted.', RemoteDisconnected('Remote end closed connect
ion without response'))"))
```

ERROR 2022-03-27 21:43:42,091 1507813 django.request Service Unavailable: /postorius/lists/dc-admins.lists.duckcorp.org/members/member/

History

#1 - 2022-03-27 21:54 - Pierre-Louis Bonicoli

The mailman log file `/var/log/mailman3/mailman.log` contains:

```
[2022-03-27 23:43:41 +0200] [1547579] [CRITICAL] WORKER TIMEOUT (pid:1642605)
[2022-03-27 23:43:42 +0200] [1547579] [WARNING] Worker with pid 1642605 was terminated due to signal 9
[2022-03-27 23:43:42 +0200] [1644831] [INFO] Booting worker with pid: 1644831
```

`/var/log/mailman3/debug.log` is empty.