

DuckCorp Infrastructure - Bug #772

toushirou: matrix-appservice-irc.service is failed

2022-06-15 01:14 - Pierre-Louis Bonicoli

Status:	Resolved	Start date:	
Priority:	Normal	Due date:	
Assignee:	Pierre-Louis Bonicoli	% Done:	100%
Category:	Service :: Communication	Estimated time:	0:00 hour
Target version:		Entity:	DuckCorp
Patch Available:		Security:	No
Confirmed:		Help Needed:	
Branch:			

Description

```
# systemctl --failed
UNIT                                LOAD    ACTIVE SUB    DESCRIPTION
● matrix-appservice-irc.service loaded failed failed Matrix AppService IRC

# journalctl -u matrix-appservice-irc.service
Jun 15 03:06:58 Toushirou systemd[1]: matrix-synapse.service: Scheduled restart job, restart counter is at 169177.
Jun 15 03:06:58 Toushirou systemd[1]: Stopped Synapse Matrix homeserver.
Jun 15 03:06:58 Toushirou systemd[1]: Starting Synapse Matrix homeserver...
Jun 15 03:06:59 Toushirou python3[1288189]: ERROR:root:Needed matrix-common==1.0.0, got matrix-common==1.1.0
Jun 15 03:06:59 Toushirou python3[1288189]: Missing Requirements: "matrix-common==1.0.0"
Jun 15 03:06:59 Toushirou python3[1288189]: To install run:
Jun 15 03:06:59 Toushirou python3[1288189]:     pip install --upgrade --force "matrix-common==1.0.0"
Jun 15 03:06:59 Toushirou systemd[1]: matrix-synapse.service: Control process exited, code=exited, status=1/FAILURE
Jun 15 03:06:59 Toushirou systemd[1]: matrix-synapse.service: Failed with result 'exit-code'.
Jun 15 03:06:59 Toushirou systemd[1]: Failed to start Synapse Matrix homeserver.

# apt policy matrix-synapse
matrix-synapse:
  Installed: 1.52.0-1~bpo11+1
  Candidate: 1.57.1-1~bpo11+1
  Version table:
   1.57.1-1~bpo11+1 100
                  100 https://deb.debian.org/debian bullseye-backports/main amd64 Packages
*** 1.52.0-1~bpo11+1 100
                  100 /var/lib/dpkg/status
   1.40.0-1~fto11+1 100
                  100 https://fasttrack.debian.net/debian bullseye-fasttrack/main amd64 Packages

# apt install -t bullseye-backports matrix-synapse

# systemctl --failed
UNIT                                LOAD    ACTIVE SUB    DESCRIPTION
● matrix-appservice-irc.service loaded failed failed Matrix AppService IRC

# systemctl restart matrix-appservice-irc.service

# systemctl --failed
UNIT LOAD ACTIVE SUB DESCRIPTION
0 loaded units listed.
```